# **TRAFFIC AND PARKING REGULATIONS – 2024/2025**

**The following document comprises the University of Stirling’s Traffic & Parking Regulations and sets out the rules for all individuals bringing a vehicle onto the University’s Stirling campus and the conditions under which Permits are granted. These rules are referred to as the Regulations in this document and may be amended from time to time. This version of the Regulations comes into force on 1st September 2024 until 31st August 2025 and will be reviewed regularly and updated as required. The Regulations are in force on Campus 24 hours per day, 365 days a year.**

**Please note: Permits provide a holder’s entitlement to gain vehicular access to the University Campus BUT DOES NOT PROVIDE GUARANTEED ACCESS TO A PARKING SPACE AT ANY GIVEN TIME.**

1. **GENERAL** 
   1. All roads within the Campus connect with the public highway and come under the Road Traffic Acts and Police may be called by the University to deal with any serious breaches of the Acts.
   2. The maximum speed limit for vehicles within the Campus is 20 miles per hour except within those areas as otherwise indicated. Vehicles must at all times be driven in accordance with the Highway Code and with due care and consideration for all pedestrians, wildlife, vehicular traffic, and University property. Drivers must treat pedestrian crossings on the Campus in the same way as those located off campus.
   3. All users of vehicles on the Campus must comply with all traffic and parking signs, notices and directional arrows showing the prescribed direction of traffic flow. The Regulations apply to all signs (temporary and permanent) whatever their nature or period of use. The University reserves the right to record any reported breach of this Regulation and pursue further action against any vehicle user found to be in breach. Vehicle users must also comply with instructions from University Security Officers or other University employees having requisite authority.
   4. With the exception of paths that are officially designated and marked for use by cyclists, motorcycles, scooters, and bicycles must not be ridden on University footpaths or in areas which are normally closed to private motor vehicles.
   5. All vehicles used on the Campus must be registered in terms of the Vehicles Excise and Registration Act 1994 and all drivers must hold a current insurance policy providing cover against third party risks (Section 143 Road Traffic Act 1988). It is the responsibility of the Registered Keeper to check that their insurance policy provides cover for driving on the Campus roads.
   6. Vehicle users are reminded that parking is available in a number of locations on the Campus including areas adjacent to the residences and that it is the vehicle user’s responsibility to locate a legitimate parking space within an area designated as a car park. It is not acceptable to park a vehicle illegally because insufficient time has been allowed to locate a legitimate space.
   7. The University does not accept responsibility for any damage to, or loss from, vehicles driven, parked, left, or abandoned on Campus.
   8. Owners of motorcycles are not required to register or display a permit or pay for parking unless they opt to park in a full parking space.

* 1. Electric vehicle charging stations are available for all car park users wishing to recharge their electric vehicles subject to a maximum permitted stay of 4 hours in any one day. It is the responsibility of any driver of an electric vehicle occupying a designated parking space for the purposes of recharging their vehicle battery, to ensure that they move their vehicle to an alternative parking space not reserved solely for charging purposes prior to the expiry of this 4-hour period. Vehicles that have been charged for 4 hours should then be moved to the “charged vehicle spaces” next to the vehicle charging spaces. Vehicles parked in these spaces must still purchase a valid permit or pay for parking. Any unauthorised use of these designated spaces or failure to obtain a valid permit or pay for parking will result in the issue of a Parking Charge Notice (PCN).

1. **DATA PROTECTION**
   1. The University of Stirling is a registered data controller under the Data Protection Act 2018.
   2. The University of Stirling (the “University,” “us” or “we”) is committed to preserving your privacy. By applying and signing up to a University Car Parking Permit, you consent to the collection, retention, and use of your personal information in accordance with the terms of the GDPR Policy and Guidance which can be found [here](https://www.stir.ac.uk/about/faculties-and-services/policy-and-planning/legal-compliance/data-protectiongdpr/gdpr-policy-and-guidance/).
   3. The University collects and stores details relating to permit and non-permit holders and their vehicles in order to manage parking. The information provided will be stored on a secure database in accordance with the General Data Protection Regulation Policy and the Data Protection Act 2018.
   4. The University may where it is believed these Regulations have been breached, and for the purposes of enforcement of these Regulations, either directly or via third party agencies, use vehicle information obtained including vehicle registration numbers to identify through DVLA where necessary, the details of Registered Keepers.
   5. The University therefore reserves the right to pass your data to third parties including First Parking LLP. For the purpose of enforcing these Regulations you hereby agree to such transfer. If you are a permit holder, the use of your data is part of the University’s contract with you to provide a parking permit.
   6. If you are visiting the Campus, you are deemed to have consented to the use of your data in accordance with these Regulations by virtue of bringing your vehicle on to Campus. The relevant sections of these Regulations are also displayed on Campus to inform you of these conditions. We will hold your personal data for the purposes detailed in these regulations for four years.
   7. For more information about your rights under Data Protection legislation and for contact details of the University’s Data Protection Officer and the Information Commissioner’s Officer please visit [www.stir.ac.uk/privacy](http://www.stir.ac.uk/privacy).
2. **PERMITTED VEHICLES**
   1. Other than those vehicles entering Campus to carry out official works on behalf of the University or hired directly in relation to University business, the following categories of vehicles are prohibited from parking on Campus without the special permission of the Executive Director of Estates. Under no circumstances must these vehicles, even when permitted to park, be used as sleeping accommodation:

* Caravans
* Mobile homes
* Vehicles of overall length greater than 5m.
* Minibuses or similar vehicles
* Trailers
* Horseboxes

1. **ARRANGEMENTS FOR PARKING**

**Staff/Student**

* 1. University staff and eligible students wishing to park a vehicle on the Campus must use one of the following methods in order to park in accordance with University Regulations:
     1. Purchase a virtual Parking Permit
     2. Pay for parking at non-permit tariffs via the RingGo App
     3. Up to 2 hours free parking from entry to Campus - NO RETURN POLICY (**NOT** from when vehicle is parked)
  2. **Permits provide a holder’s entitlement to gain vehicular access to the Campus BUT DOES NOT PROVIDE GUARANTEED ACCESS TO A PARKING SPACE AT ANY GIVEN TIME.**
  3. There is a list of all Permits, together with their associated conditions of use and Charge on the University’s website accessible at: <https://www.stir.ac.uk/about/getting-here/>
  4. Those applying for a parking Permit must hold a valid driving licence. Provisional licence holders are not eligible to apply for a Permit.
  5. Staff and Eligible Students will be issued with a virtual parking Permit once they have made an application and paid the relevant Charge (if appropriate).
  6. Applications must contain details of the vehicle to which the Permit is being assigned to. A maximum of 2 vehicles per application will be allowed at any given time. Should both vehicles be brought on to campus daily parking charges will apply to the second car. Staff and Eligible Students will still be able to bring an alternative vehicle on to campus on a temporary basis, for example, a courtesy/hire vehicle, however, it is the responsibility of the vehicle user to advise the parking office of this alternative vehicle registration which then needs to be added to the authorised list.
  7. First year students residing in accommodation on the Campus, are not permitted to bring a vehicle onto Campus or to apply for a Permit. The only exceptions to this are if:
     1. They hold an officially registered blue badge, issued by a local authority under the Blue Badge Scheme.
     2. They have been issued with a ‘temporary access badge’ by the University and have also purchased a current parking Permit.
     3. They qualify for an exemption to this rule and have purchased a University car parking permit.
     4. **First year student’s resident on Campus who are found to have breached this regulation will be banned from bringing a vehicle onto Campus and applying for a Permit in their SUBSEQUENT academic years.**
  8. Permits are not transferable to a third party or refundable unless agreed to by the Executive Director of Estates or representative from the Car Parking Office.
  9. Applicants changing/renewing their vehicle will be able to transfer their permit by notifying any such changes to the University Car Parking Office via an e-mail to: [car.parking@stir.ac.uk](mailto:car.parking@stir.ac.uk) Changes will not be made via telephone.
  10. When making an application for a Permit, individuals may be requested to provide a V5 registration document and their vehicle’s CO2 emissions which can be found within the V5 registration document.
  11. Staff/students found to have submitted a fraudulent application for a parking permit may be subject to further action including disciplinary measures, which will be dealt with under the appropriate University disciplinary procedures for staff or students.
  12. In the event that the terms and conditions of parking have been breached in a current or previous Charging Period, the University reserves the right to withdraw Permit Rights from any individual at any time without reimbursement of any costs incurred by the Permit holder and/or to decline any future permit application.

**Visitors**

* 1. Visitors to the Campus wishing to park a vehicle during Charging Hours (Monday to Friday 9am to 5pm) are required to pay for parking via the RingGo App or contacting the Car Parking Office and making the payments over the phone.
  2. Parking out with the Charging Hours is free although the enforcement regulations will still apply at all times and throughout the year.
  3. Up to 2 hours free parking from entry on Campus - NO RETURN POLICY (**NOT** from when the vehicle is parked)
  4. Neither University staff nor Eligible Students can be deemed a ‘visitor’ under the terms of these Regulations.
  5. Blue badge holders will need to call the car parking office on 01786 466065 to register their vehicle, or by emailing [car.parking@stir.ac.uk](mailto:car.parking@stir.ac.uk) 24 hours prior to arriving on campus.

**Tenants**

* 1. Parking arrangements for tenants are defined in their individual written agreement with the University.
  2. Any unauthorised parking will result in withdrawal of parking rights and individual vehicle users being banned from bringing a vehicle onto Campus.

1. **RESTRICTED CAR PARKING AREAS**
   1. University parking permit holders are not permitted to park in the following areas:
      1. Stirling University Innovation Park: access roads and car parks.
      2. Bright Starts Nursery: access road and car park.
      3. Sport Scotland Institute of Sport Headquarters (Fairview): the access road and car park.
      4. The Swimming Pool, Tennis Centre, or adjacent sports facilities.
      5. The University Library Services Area.
      6. The Service Yard between Haldane’s and the Robbins Centre.
      7. Designated Disabled Parking Areas, unless displaying a valid Official Blue Badge or University-issued orange ‘Temporary Access Badge.’
      8. Designated Electric Vehicle Charging Points, unless occupying the designated space for the sole purpose of recharging the battery of an electric vehicle and for a period not exceeding 4 hours on any day.
      9. Alangrange.
      10. Any other areas specified by the Executive Director of Estates.
   2. All eligible student residents on Campus and issued with a Residential Permit are **entitled to park only in the car parks located at the Residences.**
   3. Staff and eligible non-resident students who do not reside on Campus are entitled to park in any car park designated for general use (excluding the above restricted car parking areas).
2. **INFRINGEMENT OF THE REGULATIONS AND PENALTIES**
   1. Any vehicle parked in a car park who has not purchased a parking permit or paid the appropriate parking charge will have its details noted and a Parking Charge Notice (PCN) issued informing the owner that the vehicle has breached the Regulations and that an additional fee is due to the University’s appointed car parking enforcement company (First Parking LLP) within the time specified in the PCN.
   2. Any vehicle parked in the following areas or in any manner likely to cause an obstruction or a danger to other users, will have its details noted and a Parking Charge Notice (PCN) issued informing the owner that the vehicle has breached the Regulations and that an additional fee is due to the University’s appointed car parking enforcement company (First Parking LLP) within the time specified in the PCN:

* parked across two spaces or out with a car parking space within a car park or designated parking area.
* in a designated disabled parking space without displaying a blue scheme badge or University orange temporary access badge.
* in a designated electric vehicle charging space (without being a genuine electric powered vehicle or using the charging facility).
* on double yellow lines or in a cross-hatched area.
* in an unauthorised or restricted area including those reserved for service or University vehicles.
* in the car parks defined in 5.1.
* in areas reserved for emergency vehicles/access.
* parking in main car parks if vehicle user has a “residential” permit only.
  1. A PCN charge issued under clauses 5.1 and 5.2 will, if applied, be reduced if payment of the amount specified in the notice is made in full within 14 calendar days of the date of issue of the PCN. The Registered Keeper will be liable for this charge. If the Registered Keeper is not the person that was driving the vehicle when the PCN is issued, once the PCN is received, the Registered Keeper must contact First Parking LLP with the name and contact details of the driver. Failure to provide this information will result in the Registered Keeper being liable for the PCN charge.
  2. Any PCN issued to hired vehicles may incur an additional admin fee paid directly to the vehicle provider. The University is not liable for third party admin charges.
  3. Failure to settle the charge in full within 28 calendar days from the date of issue, except in those cases of an outstanding valid appeal, will result in the revocation of any permit rights, until payment has been received and will be passed to a debt collection agency.
  4. Permit holders who have had their permit rights revoked as a result of any breach of the Regulations, may also be prevented from applying for a Permit in the SUBSEQUENT charging periods.
  5. Repeated breaches of these Regulations by staff or eligible students may also result in the withdrawal of a Permit for a period or indefinitely. Other action, including disciplinary measures, will be dealt with under the appropriate University disciplinary procedures for staff or students.
  6. Visitors who infringe The Regulations and issued with a PCN should be aware that the University’s appointed car parking enforcement company (First Parking LLP) will seek payment of the amount stated within the PCN and failing payment in the manner and within the time specified in any PCN, First Parking LLP will take action to recover the full amount including any further costs that may be incurred.
  7. Non-Permit holders who infringe The Regulations and incur a PCN Charge will be contacted by First Parking LLP who will take action to recover the full amount due, including any further costs that may be incurred.
  8. The University reserves the right to exclude vehicular access to the Campus and withdraw the parking rights of any driver for failing to observe traffic and parking signs, notices, directional arrows, and the Campus speed limit. Access to the Campus is controlled via the University’s ANPR (Automatic Number Plate Recognition) system and could result in a Parking Charge Notice (PCN) being issued.
  9. Any vehicle which, in the opinion of the University, is causing an obstruction or a safety hazard or is found to have been apparently abandoned on Campus will be liable for car parking charges and need to be removed. For its duration on campus, continuous PCNs (Parking Charge Notices) will be issued.
  10. In cases of apparent abandonment, the University authorities will take all reasonable steps to obtain the legal owner’s particulars, and if ownership is established, the owner will be requested in writing to have the vehicle removed within 28 days of the owner being contacted. Failure by the owner to do so will result in arrangements being made for its disposal. Any expenses incurred in the removal or by the abandonment or disposal of such a vehicle will be met by the legal owner.

1. **APPEALS** 
   1. All appeals against the issue of a Parking charge Notice PCN should be sent in the first instance to: First Parking LLP, 27 Old Gloucester Street, London, WC1N 3AX or via website <https://firstparking.zatappeal.com/> Only vehicle drivers’ disputes pertaining to the First Parking appeal process may be referred to the Parking on Private Land Appeals Service (POPLA) whose decision will be final. Guidance on how to appeal and to whom any such appeal should be directed to can be found within the car parking FAQs which are available from the Car Parking office, Room 4Z2, Cottrell Building, Tel: 01786 466065 or email: [car.parking@stir.ac.uk](mailto:car.parking@stir.ac.uk) or can be found [here](https://www.stir.ac.uk/internal-staff/estates-and-campus-services/how-do-i/car-parking-faq/). Vehicle owners (Registered Keeper) users can still pledge a final right of appeal to the University.
2. **COMPLAINTS**
   1. The University is committed to providing a high quality of service to students, staff, and members of the public. If you are dissatisfied with our service, then please tell us. A copy of our Complaints Handling Procedure can be found here: <https://www.stir.ac.uk/about/contact-us/complaints/>
3. **DEFINITIONS**

The terms below shall have the following meanings:

“*Abandoned Vehicle”* means any vehicle which after all reasonable efforts have been made by the University to trace the vehicle owner, remains in the opinion of the University to have been abandoned.

*“Campus”* means any land and buildings within the main University of Stirling campus under the control or ownership of the University, including land or buildings occupied by private individuals or companies whether as tenants or licensees.

“*Charge”* means the fee applicable to Permits and Parking Charges in relation to parking a vehicle on the Campus or the fee payable as a consequence of receiving a Parking Charge Notice (PCN). The rates will be published on the University’s website and may be amended from time to time by the University.

*“Charging Hours”* means 9 am to 5 pm Monday to Friday.

*“Charging Period”* means all year-round excluding Christmas & New Year’s Day.

*“Eligible Students”* means:

* all current registered students (undergraduate and postgraduate) except for first year students who live in accommodation on Campus.
* any current registered students who reside on the Campus and where the University has confirmed that they qualify for an exemption to the restrictions relating to parking on Campus due to their individual circumstances.
* all students officially registered as disabled Blue Badge Scheme Holders or who, having met the required criteria, are entitled to a temporary access badge issued by the University.

*“Likely to cause an obstruction or danger”* means the positioning of a vehicle either in a designated car park (within or out with a defined parking bay) or the positioning of a vehicle in an area that is not designated for parking in a manner contrary to local signs or in a manner deemed by the University to potentially limit the movement of other vehicles or present a hazard.

“No *Return Policy*” means after the “up to 2-hour free period “has been used you may not return in the same charging period without payment.

"*Permit*" means any of the valid parking permits issued by the University.

“*POPLA*” means the independent Parking on Private Land Appeals Service.

“*Parking Charge Notice or PCN”* means a notice that indicates the Regulations have been breached and a Charge is payable.

*“Registered Keeper”* means the person responsible for the vehicle’s day-to-day use on the road and the person who is liable for licensing the vehicle and to whom the police and other enforcement authorities would direct any enquiries about motoring and parking offences.